



SAN JOAQUIN VALLEY LIBRARY SYSTEM

ADMINISTRATIVE HEADQUARTERS
2420 Mariposa Street, Fresno, CA 93721

AWARD NOTICE

April 7, 2025

Tutor.com, Inc.
David Wills
110 East 42nd St.
Suite 700
New York, NY 10017

Subject: Award of Request for Proposal No. RFP 25-001

San Joaquin Valley Library System (SJVLS System) has completed its evaluation of all proposals submitted in response to its Request for Proposal No. RFP 25-001, Online Tutoring Services.

Pending Board approval, award will be made to Tutor.com, Inc, the most responsive, responsible bidder whose quotation has been determined to be the most advantageous to SJVLS System.

Attached is quotation schedule for bid.

We acknowledge and appreciate the time and effort devoted to the preparation of your proposal. We will be in touch to formally enter into contract and to submit vendor set up forms.

If you have any questions, please contact me at phone (559) 600-6256 or email christopher.wymer@sjvls.org.

Sincerely,

A handwritten signature in blue ink that reads "Chris Wymer".

Chris Wymer,
Administrative Librarian

2420 Mariposa Street, 2nd floor
Fresno, CA 93721

Date: 4/7/2025

X. Cost Proposal

Quotations may be prepared in any manner to best demonstrate the worthiness of your proposal. Include rates for all services, materials, equipment, etc. to be provided under the proposal.

LEO FOR LIBRARIES TUTORPLUS: Our Califa discounted pricing model provides all patrons living in San Joaquin Valley Library System with unlimited live 1-1 tutoring sessions and access to included Tutor.com and The Princeton Review educational resources and test prep content from 1-10 pm daily.

Annual subscription costs:

Year	Annual Price
2024-2025	\$110,000
2025-2026	\$110,000
2026-2027	\$110,000
Total	\$330,000

Additional add-ons: The following includes a list of additional add-on costs:

Product	Price
NCLEX Q-Bank	\$16,500
AI Tools	\$10,000

Annual subscription breakdown.

Products	Price	Quantity	Subtotal
LEO for Libraries TutorPlus:	\$110,000	1	\$110,000
NCLEX Q-Bank	\$16,500	1	Waived
AI Tools	\$10,000	1	Waived

LEO FOR LIBRARIES TUTORPLUS: This will include the following:

- **Live 1:1 unlimited on-demand tutoring;** from 1:00 pm to 10:00 pm PST, Sun-Sat, with 4,600+ fully vetted expert tutors and career coaches in over 200+ subjects and test prep areas. Areas covered include all major academic subjects as well as writing, technical subjects, computer science subjects, and more. (For details, please see **Appendix I – Tutor.com Library Subject List** included with this response.)
- **The Princeton Review’s Digital SAT and ACT Essentials;** with video lessons, practice materials, score reports, personalized study plans, 375+ online drills, 280+ online video lessons 14+ full length practice tests, and resources from over 150+ publications by The Princeton Review, including FAFSA support.

- **The Princeton Review Graduate Test Prep for the GMAT, GRE, and MCAT;** combined includes over 265 hours of learning, 10 practice tests, 500 videos, 62 lessons/drills, and 1,100 practice problems.
- **Optional AI Essay Feedback tool,** is our new AI-driven tool, which provides instant writing suggestions and guidance. This easy-to-use option has a response time of 1-2 minutes, with tailored, in-depth feedback for several essay types. These include descriptive, compare and contrast, narrative, argumentative. It helps students to get started on writing assignments and brush up on grammar. This option complements the live and asynchronous writing support provided by our writing tutors. For more details, please see **Appendix VI – AI Tools – Essay Review and Ask LEO.**
- **Optional AI tutor chatbot,** Ask LEO, provides on-demand assistance with subject-specific questions. Our Ask LEO chatbot is trained by our in-house subject matter experts to provide appropriate tutoring pedagogy and socratic method, so students leave sessions with a better understanding of concepts. They can also easily transfer to a live tutor at any time for more in-depth assistance. For more details, please see **Appendix VI – AI Tools – Essay Review and Ask LEO.**
- **24/7 drop-off;** reviews for math questions, resumes and cover letters, college-level writing, and writing assignments for students in grades K-6 and 7-12.
- **FAFSA resource page:** This includes resources to guide and support college-bound students through each step of the FAFSA process and includes articles, tools, and videos such as a FAFSA overview, guide to financial aid, and a section on financial literacy and the college decision.
- **AP® exam video lessons;** which include 440+ curated video lessons for AP subjects: calculus, chemistry, English, environmental science, physics, U.S government and politics, U.S. history, and world history.
- **Math and English language art skills video lessons;** containing 100+ video lessons in arithmetic, algebra, geometry, statistics, reading, writing, and grammar.
- **SkillsCenter Resource Library;** which is a database that includes 40+ years of developed content from The Princeton Review as well as pre-recorded sessions, links to informational websites, instructional videos, learning games, customizable flash cards, expert advice, and job search resources from reliable, external sources.
- **Career services for job seekers and military veterans;** that include career resources, self-assessment and preparation, live cover letter/resume help, live help with applications, live interview prep, and external national and local resources for job search.
- **Study and Life Skills;** for both students and parents that connects them with study skills coaches; this includes guidance on building a support system, finding scholarly resources, developing healthy habits, managing knowledge gaps, setting and meeting goals, notetaking, and developing organizational skills.
- **Practice quizzes;** for the Armed Services Vocational Aptitude Battery (ASVAB) military entrance exam
- **Optional personalized accounts;** for access to session history, favorite tutors, score reports, progress reports, and more.

- **Implementation;** will include a custom plan to build the LEO User Interface and client portal to the client’s specifications and needs.
- **Staff Trainings;** will include training for designated administrators on how to use the LEO user interface, client portal, reporting, and training for the different business units who will work closely with the resource.
- **Ongoing Trainings;** will include customized live webinars for designated staff, virtual refresher courses according to their preferences and needs at any time upon request. We will also conduct webinars geared to students, parents, educators, and caregivers to ensure that they, too, know how to use this new resource.
- **Reporting;** will include monthly reports, on-demand reports, ad hoc reporting, quarterly and annual narrative reports, daily honor code violation reports.
- **Marketing;** will include all the resources needed to ensure your program is successful via custom collateral, social media content, creating calendar of marketing and communication activities, determining webinar and training topics and schedules, translating materials into Spanish as requested, invite all staff to receive monthly Tutor.com newsletter.
- **Client Support;** We provide toll-free phone support from our Tutor.com technical support team seven days a week and 24/7 online support as well.

Optional annual renewals (2 renewals)

Year	Annual Price
2027-2028	\$110,000
2028-2029	\$110,000