SAN JOAQUIN VALLEY LIBRARY SYSTEM
Automation Committee Meeting
March 20, 2024

APPROVED MINUTES

A. CALL TO ORDER

1. The meeting was called to order at 10:04 a.m. by Chris Wymer

B. ROLL CALL AND INTRODUCTIONS

1. Roll call was conducted.

    i. PRESENT

       1. Yonne Galvan (Coalinga-Huron), Tiffany Polfer (Fresno), Kristie Pratt (Kern), Brian Martin (Kings), Sarah McIntyre (Madera), Smruti Deshpande (Merced), Trinite Wood (Porterville), Faythe Arredondo (Tulare County), Heidi Clark (Tulare City), Chris Wymer (Chair)

    ii. OTHERS PRESENT

       1. Kevin Nelson (SJVLS), Mike Drake (SJVLS)

    iii. ABSENT

       1. Matt Johnson (Mariposa)

C. ADOPTION OF THE AGENDA

1. Clark (Tulare City) motioned to adopt the agenda.
    i. Pratt (Kern) seconded the motion.
    ii. The motion passed.

D. PUBLIC COMMENT

1. There were no comments from the public.

E. APPROVAL OF PREVIOUS MEETING MINUTES

1. Pratt (Kern) motioned to adopt the minutes with a revision to the closing date for Selma.
    i. Polfer (Fresno) seconded the motion.
    ii. The motion passed.

F. PROJECTS FOR DISCUSSION AND ACTION

1. BC Mobile – Wymer
    i. Wymer updated the committee on the latest events related to the BC Mobile outage that started in November. As of February 29, the Solus version of the mobile app was restored. At that time the mobile app was

re-listed in the Google Play Store, because the app was associated with Solus's Google Developer Account. Wymer informed the committee that the mobile app has not been re-listed in the iOS App Store. Wymer recommended that the committee approve re-listing the app in the iOS app store and approve SJVLS to create a Google Developer Account. These actions will make it easier to update to BC Mobile 2.0 when it's released.

 ii. Pratt mentioned that in the usage stats, iOS devices were the most popular, so re-listing the app makes sense. Martin inquired as to why SJVLS hadn't already re-listed the app. Wymer informed the committee that due to scheduling difficulties, this meeting was the first opportunity for the committee to meet and consider options. Wymer wanted the committee to provide input on the next steps instead of making a unilateral decision on everyone's behalf.

 iii. Pratt (Kern) motioned to re-list the app in the iOS app store and to have SJVLS create a Google Developer Account.

  1. Clark (Tulare City) seconded.

  2. The motion passed.

2. Changing OverDrive Authentication – Wymer

 i. Wymer informed the committee that SirsiDynix announced a new method of authentication for OverDrive resources. The new method uses Web Services for authentication instead of SIP2, providing OverDrive with more ability to integrate their products into SirsiDynix's catalog, and enhanced security for authentication communications. SirsiDynix's announcement states that OverDrive will be contacting their customers directly about making the change. Wymer asked the committee to refer OverDrive to SJVLS staff to make the conversion.

 ii. Pratt asked if the change would impact borrower data returned. Currently, Kern County uses the borrower's location to track usage across their branches. Wymer stated he wasn't sure but believes OverDrive should still be able to get that information after the change.

 iii. Wymer also mentioned that other libraries at COSUGI had switched their OverDrive identifier for patrons from barcode numbers to borrower numbers. This change allows patrons to replace their library card and retain access to their OverDrive checkouts and holds without requiring staff to merge the barcodes in OverDrive's system.

 iv. Pratt asked if that change would create issues when borrowers have multiple borrower records that are merged. Wymer said that yes, there would be management required in OverDrive's system, but SJVLS staff do not know how much work is required, because we don't have access to their system.

3. Mobile Printing – Wymer

 i. Wymer presented a request to add a subscription to Envisionware's mobile printing solution for all SJVLS library branches. Adding a mobile printing service was one of the objective's identified in the 2023-2026 Technology Plan. Adding mobile printing to 106 branches would cost $67,700, or $575 per branch, plus 30 hours of consulting services to help with setup. From conversations with Envisionware staff, any members

with existing subscriptions would start on SJVLS's subscription once their current one ends, and the cost would be pro-rated.

    ii. Wymer asked the committee which members already offer mobile printing through Envisionware. Currently, Coalinga-Huron, Kern, Kings, Madera, and Tulare Public have existing subscriptions.

    iii. Wymer proposed funding the first-year subscription costs from the Technology Plan budget, and beginning in year 2, the cost of the service would be included in SJVLS's membership dues.

    iv. Clark motioned to send a recommendation to Administrative Council to add the mobile printing service with first year costs being paid from SJVLS's Technology Plan budget.

        1. Polfer seconded.

        2. The motion passed.

4. CA State Library Student Success Cards – Wymer

    i. Wymer updated the committee on the Student Success Cards initiative being developed by the State Library to provide a public library card to all 3rd grade students. The State Library just concluded a survey asking public libraries if they have a student card initiative. They are scheduling Listening Sessions for libraries to hear from jurisdictions that implemented student cards. Wymer will pass along any information he receives to JSAs. Wymer also updated the committee on the questions he sent to State Library staff regarding plans to implement the program and create cards. Wymer has concerns with implementing the program in a service area of SJVLS's size and the large number of records that would be created.

    ii. Clark shared information about Tulare Public Library's school tour program. Each year all 4th grade classes come to the library for a tour, and can apply for a library card, if they have an application filled out and signed by their parent. Clark mentioned that they usually like to receive the applications two weeks before the students visit, so they can create cards in advance. However, this doesn't always happen in practice.

    iii. Polfer shared that Fresno County did something similar with Sophomore classes visiting library branches. Students were able to get a library card during the visit if they brought a signed application for a library card. It was the teacher's responsibility to verify the application information ahead of time.

    iv. Pratt had questions about student access to resources through the program and brought up challenges relating to accessing e-resources and physical materials. Students without an internet connection at home would not be able to use their cards to access e-resources like eBooks or databases, and students without transportation wouldn't be able to visit the library and check out physical materials.

5. Digital Barcodes in the Catalog – Wymer

    i. Wymer let the committee know that he created a customization to display a digital barcode for patrons in Enterprise. If a patron is on a mobile device and logged into their account, a new menu option called "My Barcode" displays. When clicked, a digital representation of the borrower's barcode is displayed on the bottom of the page.

      ii. Anyone that wants to enable to feature can submit a ticket and SJVLS will add the customization to their catalog profile.
6. COSUGI Conference Report – Wymer
      i. Wymer reported on the sessions he attended, and information gained from attending the COSUGI conference.
      ii. One of the sessions he attended was to provide feedback on the usability of BC Circulation. During the session Wymer brought up features staff need that are missing from the application. One of the most important ones is the ability to view and create note blocks for borrowers. Other improvements he requested related to the borrower registration process. They were the ability to customize what fields display to staff, and changes to the way certain fields are entered.
      iii. Wymer then provided an update on SirsiDynix's new catalog application – BC Discovery – that just started development. The new application uses component architecture and switches the search engine from Solr to Elastic Search. In addition, SirsiDynix is making some important changes to the way data is harvested from Horizon and made available to different applications. Currently, there are separate harvests and repositories for each application. The new harvest product will use a single repository for harvested data that's shared by all applications that use the data. They're also working on a unified My List service so patrons can create and maintain lists in the mobile app and web-based catalog applications.
      iv. Wymer then provided an update on Horizon. Horizon 7.6.1 will be released at the beginning of April. Wymer wants to schedule the upgrade to happen in late April or early May, so the upgrade can occur before Summer Reading begins.
      v. Lastly, Wymer reported on a session he attended about a Georgia library system that used GIS software to combine ILS data with census data to map information about library patrons, services, and programs. Some examples were mapping literacy levels and library card registrations, or poverty and education levels with data about library accounts that were blocked because of fines. There's a lot of potential in being able to create reports like this, and eventually, Wymer would like to explore creating reports to help SJVLS's members.

G. STAFF REPORTS

1. Senior Systems Network Engineer
      i. Nelson provided an update on the E-Rate WiFi Expansion project. The Purchase Order for the project was issued on Monday.
      ii. Nelson also shared the 2024 E-Rate Category Two funding request went out to mini-bid. The mini-bid closes on Friday, March 22.
      iii. Nelson then shared that the Barracuda backup appliance was upgraded, and the migration of data completed. The new backup appliance gives us twice as much storage, so SJVLS has ample storage to backup all our systems again.
      iv. Lastly, Nelson informed the committee the Spring PC order is open. PC prices are similar to the last order but monitor prices have increased. Kevin will share the link to the order form.

2. Associate System Administrator
    i. Drake had nothing to report.
3. System Administrator
    i. Wymer reported that he's been working with Kevin to finalize the CENIC Year 10 bids, and E-Rate projects.
    ii. Wymer reported that the Library Card order form is open and will close on March 29.
    iii. Wymer also gave an update on the status of the Copy Cataloging training. He plans on scheduling the training for late April, and still needs to create training materials.

H. CALENDAR ITEMS

1. Date and location for next Automation Committee Meeting
    i. May 15, 2024, at 10:00 am online via Microsoft Teams.

I. ANNOUNCEMENTS

1. Clark shared that there's an interest at Tulare Public in adding streaming video services for patrons, but there are concerns about children accessing content that isn't age appropriate. She asked other committee members with streaming services if they received any complaints or concerns about content. Kern, Kings, Merced, and Fresno shared that they haven't received any complaints about their streaming services. Clark also shared that she was recognized by the City Council during Women's History month for her contributions to the community.
2. Martin shared that he's implemented a one-on-one computer help program for Kings County patrons. Patrons can book an appointment and receive assistance with setting up or using their devices. The program is very popular, and appointments are booked out for months.
3. Deshpande shared that Merced is offering a digital drop-in health questions service. She also shared that the new Dos Palos library construction is progressing.
4. Arredondo shared that Tulare County has opened a temporary location for their Springville Branch. The location is open two days a week from 10 a.m. to 2 p.m. Patrons can pick up holds and there's a limited browsing collection.
5. Wood shared that Porterville had a meeting on March 6 with the architect for their new building to gather information about their needs and requests. Porterville issued a survey to gather information from their residents. So far, they've gathered between 500 and 600 responses. Their goal is to have the new library completed by 2027.

J. ADJOURNMENT

1. There being no further business to discuss the meeting adjourned at 12:12 p.m.