Electronic Resources Committee
Agenda Packet

The next meeting of the SJVLS Electronic Resources Committee will be held at:

Tulare Public Library

475 North M Street

Tulare, CA 93274

December 14, 2023, at 10:00 a.m.

Enclosed are the agenda and prepared attachments for this meeting.

Copies of these materials may be made at the public's expense.

Accessibility and Accommodations: In accordance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the San Joaquin Valley Library System at (559) 600-6282 no later than 10:00 a.m. on Wednesday, December 13, 2023.

Public records: Disclosable public records related to this agenda are available for public review at the Fresno County Public Library, Business Office, located at 2420 Mariposa Street, Fresno, CA 93721, during regular business hours, 8:00 a.m. – 5:00 p.m., Monday through Friday.

AGENDA

A. CALL TO ORDER

B. ROLL CALL AND INTRODUCTIONS

C. ADOPTION OF AGENDA

D. PUBLIC COMMENT

1. The public may comment on any action items on the agenda.

E. APPROVAL OF MINUTES OF OCTOBER 26, 2023 (Attachment 1)

F. ITEMS FOR DISCUSSION AND ACTION

1. DISCUSSION: Review SJVLS Collection Development Policy Draft (Attachment 2)
2. DISCUSSION: Review Results of Patron Survey on Digital Resources (Attachment 3)

G. STATUS UPDATE ON SYSTEM RESOURCES

H. CALENDAR ITEMS

1. Set date and agenda building for next meeting, tentatively February 16, 2024, on Microsoft Teams

I. ANNOUNCEMENTS

1. Committee members are invited to share items relating to collaboration, innovation, and professional development of interest to the Committee.

J. ADJOURNMENT

Electronic Resources Committee
Minutes

**SAN JOAQUIN VALLEY
LIBRARY SYSTEM**
2420 Mariposa Street
Fresno, CA 93721
559-600-6282

| October 26, 2023 | 10:00 a.m. | Teleconference |

DRAFT MINUTES

A. CALL TO ORDER

The meeting was called to order at 10:01 a.m.

B. ROLL CALL AND INTRODUCTIONS

Members Present: Alyssa Furin (Fresno), Fahra Daredia (Kern), Ashley Nuhfer (Kings), Alma Madrigal-Ward (Madera), Matt Johnson (Mariposa), Smruti Deshpande (Merced), Yer Vang (Tulare County), Maria Marquez (Tulare Public)
Others Present: Tony Arellano (Porterville)

Members Absent: Nathan Vosburg (Coalinga-Huron)

C. ADOPTION OF AGENDA

The agenda was adopted as written.

D. PUBLIC COMMENT

None

E. APPROVAL OF MINUTES OF AUGUST 17, 2023 (Attachment 1)

Motion: Marquez (Tulare Public)
Second: Furin (Fresno)
The minutes were approved by unanimous vote.

F. ITEMS FOR DISCUSSION AND ACTION

1. DISCUSSION: Patron Survey Update

    Boyer reported that the patron survey on digital resources is live on ValleyCat/Enterprise profiles. The survey is available in both English and Spanish and will be available for one month. Boyer hopes to collect enough responses for the committee to discuss and identify priorities during the December committee meeting. Members agreed that one month should be enough time to collect responses.

    Ideally the committee can discuss and identify priorities by the beginning of 2024. Boyer can talk to vendors about resource options and schedule presentations as needed. System could an issue an RFQ later in the year for a potential contract beginning in the 2025-26 fiscal year.

2. DISCUSSION: Resource Marketing and Promotion

At the last meeting, the committee requested regular, monthly marketing and promotion reminders or ideas. Gale has provided promotional messages and suggestions for the last two months. Boyer asked if those were useful and if the committee would like to see more. Members agreed that the messages have been helpful.

Madrigal-Ward reported that Madera has created brochures to promote digital resources. The brochures are placed next to public PCs and have been popular. Madera has also created bookmarks for children and teens to promote the library's educational resources.

Boyer reminded the committee that Pronunciator had previously offered to create customized bookmarks for our libraries. Boyer will contact Pronunciator to ask about the bookmarks.

G. STATUS UPDATE ON SYSTEM RESOURCES

Usage stats for FY22-23 are complete and available on OneDrive. Stats for FY23-24 are mostly current through September. EZproxy and some standalone Gale resource stats still need to be updated. Because the OneDrive files are only available to committee members and other staff occasionally need access to stats, Boyer will create duplicate copies of files on the shared drive.

H. CALENDAR ITEMS

The next meeting will tentatively be on December 14, 2023, at the Tulare Public Library.

I. ANNOUNCEMENTS

Vang invited members to the Tulare County Library's book festival on November 4 from 10-2, featuring vendors, performers, and featured authors.

Kern and Mariposa are participating in the Dolly Parton Imagination Library. Both libraries report that the program has been very popular.

J. ADJOURNMENT

There being no further business, the meeting was adjourned at 10:34 a.m.

San Joaquin Valley Library System
Collection Development Policy

Purpose

The Collection Development Policy supports the shared content and cooperation among the ten public library jurisdictions in seven counties that comprise membership in the Joint Powers Authority of the San Joaquin Valley Library System (SJVLS). The consortium supports a vast networking infrastructure that links these jurisdictions in order to provide access to a shared library automation system, public Internet access, electronic resources, a digital public memory project, and Interlibrary Loan and delivery services for physical resources. As set forth in the Joint Powers Agreement, SJVLS is governed by an Administrative Council made up of the directors from each of the member libraries. Meetings of SJVLS Council and committees are subject to the Brown Act. Funding for SJVLS comes from member library contributions and the State of California through CLSA.

Selection Criteria for Shared Resources

The consortium uses membership dues in part to purchase shared digital resources such as databases and eBooks. The SJVLS Electronic Resources Committee (ERC) selects and manages these collections. Selection criteria provide a framework for the evaluation of materials in order to guide decisions when adding items to the shared collection. The criteria are guidelines as opposed to a strict set of requirements, as all items selected for the collection may not necessarily meet all criteria. Criteria for adding materials to the collection include:

- Current or anticipated demand, interest, or need across all member jurisdictions
- Relevancy to and reflection of communities across all member jurisdictions
- Timeliness and accuracy of content
- Critical reviews in reputable sources, literary/merit awards, professional judgment
- Qualifications of the author, artist, and/or publisher or provider
- Contribution to a balanced collection representing multiple viewpoints
- Format, cost, and quality of production
- Accessibility and sustainability
- Ability to catalog materials in the San Joaquin Valley Library System's Integrated Library System (Horizon), when applicable
- Guidelines of a formal Request for Proposal process or public bidding process for vendors, when applicable

Selection and acquisition of items for the collection does not necessarily constitute or imply agreement with or endorsement of the content, viewpoints, implications, or presentation of materials.

Deselection Criteria

The ERC routinely evaluates consortium-purchased databases and ebooks using the selection criteria above when considering deselection. The committee may also gather data from surveys to member library staff and patrons to help evaluate resources. The ERC makes recommendations to the SJVLS Administrative Council to approve the deselecting of items and discontinuing subscriptions to electronic databases and ebooks based on the selection criteria outlined above. SJVLS supports the individual's right to access ideas and information representing a variety of points of view and recognizes that certain materials may seem

controversial to some patrons. Selection, deselection, or retention of materials will be made in accordance with the criteria outlined, rather than on the basis of approval or disapproval of any one group or library patron.

Reconsideration of Shared Materials

The selection, evaluation, and de-selection of electronic shared resources is an ongoing process, which involves staff from all member libraries. Patrons concerned about a specific item in the collection are encouraged to write a letter to the Administrative Librarian and/or Administrative Council of SJVLS. The ERC committee reviews the consideration for evaluation of databases and forwards their recommendation to the Administrative Council for decision. The Administrative Council considers reconsideration requests of eBooks directly. Upon review of a reconsideration request a written response will be sent to the patron. An ad hoc committee of patrons, community members, and library professionals may be formed by the Administration Counsel when deemed necessary.

SJVLS and its member libraries do not act *in loco parentis,* or in place of parents/guardians, regarding access to consortium-shared databases, ebooks, and other electronic resources. The responsibility for what materials a minor borrows, views, or otherwise accesses from the consortium's shared resources rests solely with that child's parent or legal guardian. As stated in *Access to Library Resources and Services for Minors: An Interpretation of the Library Bill of Rights,* "Libraries and their governing bodies cannot assume the role of parents or the functions of parental authority in the private relationship between parent and child. Libraries and their governing bodies shall ensure that only parents and guardians have the right and the responsibility to determine their children's—and only their children's—access to library resources." (https://www.ala.org/advocacy/intfreedom/librarybill/interpretations/minors#notes)
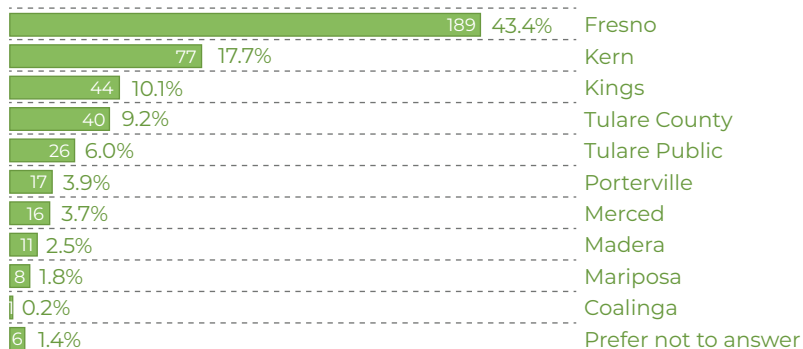
Reconsideration of Jurisdiction-Owned Materials

SJVLS membership expands access by providing availability of materials across the Central Valley through a consortium-wide request and delivery system that allows for additional resource sharing of physical items among member libraries. Each jurisdiction is responsible for developing and maintaining its own collection policies, procedures, budgets, and selection of materials outside of the consortium's shared electronic resources, with authority and accountability maintained through each of the member's local governing bodies such as Boards of Supervisors, City Councils, Library Boards, etc. As such:

- Patron access to materials can only be determined by the policies and procedures of the specific jurisdiction in which the patron is a cardholder.
- Concerns about an item in a library jurisdiction's individual collection must be addressed directly with the specific library following that jurisdiction's policies and procedures.
- Materials under review in one library jurisdiction will not be removed or suppressed from the shared online public catalog while under review. At no time can an individual jurisdiction infringe on another's choice to access available materials or information among jurisdictions.
- Any restrictions on access to materials is determined by the individual library jurisdiction. Restrictions such as age limit or parental permission for borrowing materials from one jurisdiction will not affect access to the materials for patrons from another jurisdiction.

Patron Survey on Digital Resources

Results at a glance

435 Total Responses

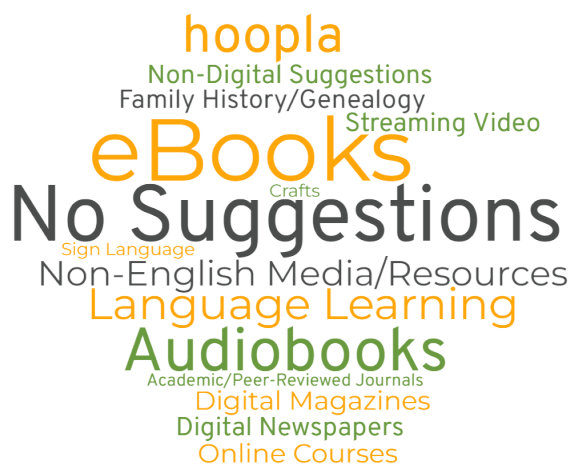|		
189	43.4%	Fresno
77	17.7%	Kern
44	10.1%	Kings
40	9.2%	Tulare County
26	6.0%	Tulare Public
17	3.9%	Porterville
16	3.7%	Merced
11	2.5%	Madera
8	1.8%	Mariposa
	0.2%	Coalinga
6	1.4%	Prefer not to answer

Most Popular Categories

1. Book Recommendations
2. Streaming Video
3. Online Courses and Learning Platforms
4. Digital Newspapers
5. Digital Archives

Least Popular Categories

1. Business and Financial
2. Coding and Programming
3. Academic Journals
4. News Articles and Current Events
5. Science and Technology

Suggested Digital Resources or Services

hoopla
Non-Digital Suggestions
Family History/Genealogy
Streaming Video
eBooks
Crafts
No Suggestions
Sign Language
Non-English Media/Resources
Language Learning
Audiobooks
Academic/Peer-Reviewed Journals
Digital Magazines
Digital Newspapers
Online Courses

Comments on Digital Resources or Services

Audiobooks
No Comments
Kindle/Kobo/Nook
ValleyCat App
Libby/OverDrive
hoopla
Expanded Access & Availability
Digital Newspapers
Thanks/Appreciation
Complaints
Streaming video
Service/Functionality Requests
Kanopy
Unaware of Resources
Non-Digital Resources
Tutorials/Marketing
Do Not Use Digital Resources
eBooks

Would you use the following types of resources?

Resource	Yes	Unsure	No
Academic Journals and General Reference	44.1% (184)	22.5% (93)	33.1% (137)
News articles and Current Events	50.7% (211)	14.4% (60)	34.9% (145)
Business and Financial Information	29.0% (119)	19.2% (79)	51.8% (213)
Health and Medical Information	53.4% (221)	17.9% (74)	28.7% (119)
Science and Technology	46.7% (192)	20.4% (84)	32.8% (135)
Social Sciences and Humanities	52.6% (216)	21.4% (88)	26.0% (107)
Legal Information	45.1% (186)	22.6% (93)	32.3% (133)
Education and Learning	58.7% (244)	16.1% (67)	25.2% (105)
Home and Automotive Repair	53.9% (222)	18.4% (76)	27.7% (114)
Digital Newspapers	64.8% (273)	12.8% (54)	22.3% (94)
Language Learning and Citizenship	49.5% (203)	17.8% (73)	32.7% (134)
Digital Magazines	54.7% (226)	15.3% (63)	30.0% (124)
Online Courses and Learning Platforms	63.4% (262)	16.0% (66)	20.6% (85)
Streaming Video	71.8% (303)	12.6% (53)	15.6% (66)
Digital Music and Streaming Audio	62.9% (259)	13.8% (57)	23.3% (96)
Digital Archives	62.1% (257)	18.4% (76)	19.6% (81)
Coding and Programming	34.8% (141)	23.0% (93)	42.2% (171)
Book Recommendations	75.6% (316)	10.8% (45)	13.6% (57)
Computer or Technological Literacy	54.9% (226)	18.9% (78)	26.2% (108)

Yes   Unsure   No