

ELECTRONIC RESOURCES COMMITTEE

October 20, 2021

10:00 am

Meeting via Microsoft Teams

The public may participate by using the following URL:

<https://go.sjvls.org/erc211020>

Or by calling

559-785-0133

and entering Conference ID: 405 480 11# (audio only)

AGENDA

- I. Call to Order
- II. Introductions
- III. Adoption of Agenda
- IV. Comments from the Public
- V. Approval of Minutes from August 18, 2021 (Attachment 1)
- VI. Projects for Discussion and Action
 - A. Discussion: Admin Council Presentation, October 8, 2021 (Attachment 2)
 - B. Discussion: New Resources from the State Library
 - C. Discussion: Brown Act changes and meeting schedule
- VII. Status Updates on Systemwide resources
- VIII. Set date of next meeting: date to be determined
- IX. Announcements
- X. Adjournment

In accordance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact Nathan Boyer at 559-600-6282 no later than 5:00 PM on Monday, October 18, 2021.

The disclosable public records related to this agenda are available for public inspection at:
Fresno County Public Library, Business Office
2420 Mariposa Street
Fresno, CA 93721

- D R A F T -

SJVLS Electronic Resources Committee Meeting

August 18, 2021

Minutes

Members Present: Nathan Boyer, Chair (SJVLS), Nathan Vosburg (Coalinga-Huron Library District), Alyssa Furin (Fresno County Public Library), Heather Eddy (Kern County Library), Brian Martin (Kings County Library), Mary Jo Lawrence (Madera County Library), Rebecca Adams (Mariposa County Library), Smruti Deshpande (Merced County Library), Erika Hawkyard (Tulare County Library), Mollie Roache (Tulare Public Library)

Others Present: Clarisa Bernabe (Fresno County Public Library)

Absent:

- I. Nathan Boyer called the meeting to order at 10:02am.
- II. Introductions were made via roll call.
- III. The agenda was adopted with amendments.
- IV. Public Comments: None
- V. The minutes from the June 16, 2021 meeting were approved as written.
Motion: Eddy (Kern) Second: Furin (Fresno)
- VI. Projects for Discussion and Action
 - A. Discussion: Custom Enterprise widgets
 - Month and a half of stats. Currently no way to break down by jurisdiction
 - Averaging +/- 100/day system wide
 - July **3,353** clicks on content from those widgets (system wide)
 - August (first 2 weeks) **1,426** clicks.
 - B. Discussion: COVID-19 resources from US Dept of Health & Human Services (Attachment 2)
 - Deshpande (Merced) and Boyer (SJVLS) spoke with HHS representative regarding HHS program to share vaccination information via libraries. Program was ultimately just a website with informational materials.
 - Eddy (Kern) mentioned it would make more sense to connect him with local public health.
 - Boyer (SJVLS) sent the document the rep shared with the links but agrees

that this partnership would be better suited for public health.

C. Discussion: Spanish translation of EZproxy pages

- Bernabe (Fresno) and Boyer (SJVLS) worked to create Spanish translations of the EZproxy pages including error message translations.
- Page is customizable depending on what you want.
- An update to EZproxy is coming up but will notify everyone as soon as it is finalized and can start working on customization.

D. Discussion: New SJVLS logo

- Logo is still in development.
- SJVLS logo on printed promotional materials needs to be updated, probably by the end of the calendar year.
- Deshpande (Merced) asked what we are we going to do with our library cards with the SJVLS logo.
 - SJVLS issued a new RFQ for a new library card vendor. Plan to make a system wide card but an option for member libraries to create their own card.

E. Discussion & Action: Resources for FY22-23 (Attachment 3)

- Pronunciator cost has remained the same but usage has gone down.
 - What does ERC want to do with this information?
- Peterson's usage has remained constant but overall is not as high as expected.
 - Note that there was a product name change from TERC to Peterson's
 - Hawkyard (Tulare County) spoke to Mango languages and mentioned it would be an option and worth getting a quote.
 - Cost per use for Peterson's is **higher** vs Pronunciator (if the available session totals are accurate).
 - Roache (Tulare Public) asked if discussion for ideas and promotion is something that gets discussed in ERC.
 - Hawkyard (Tulare County) shared their LSTA ([Library Workforce Partnership](#)) grant to promote JobNow/VetNow as well as promotion for Peterson's.
 - Boyer (SJVLS) asked if Teams would be a good platform to share promotion ideas. Six members are already using Teams for their

daily workflow and the remainder agreed it would be the best option to share ideas.

- Resources that were not included in the RFQ: eBooks
 - Any members who are currently part of another OverDrive consortium would not be able to start with SJVLS if they were to pursue OverDrive eBooks systemwide.
 - Hawkyard (Tulare County), Lawrence (Madera), and Eddy (Kern) voiced concern about commitment for funding required by OverDrive.
 - Roache (Tulare Public) mentioned she would look into their contract with the Southern California OverDrive Consortium.
 - Boyer (SJVLS) mentioned it is something to look into but currently not in a position to enter negotiations.
- Most members agreed to keep Pronunciator and Peterson's for another year 2022-23.
- Re-evaluate our service model. The general databases are academic based. Most is mainly reference. Not an academic community more do it yourself type of material. If our print reference has gone down it makes sense to re-evaluate our service model and invest in user friendly resources. Revisit at the next meeting.

F. Discussion: ERC Reports to Admin Council

- Making presentations to admin council. Requested ERC to make reports on trends, resources, and tools to benefit the system as a whole. They want to hear from the individual library members. Present to Admin Council every other meeting (3 times a year) 2nd Friday of the month from 10am-12pm. The first presentation in October 2021. Second presentation in February 2022.
 - Hawkyard (Tulare County) and Roache (Tulare Public) volunteered to present at Admin Council.
- Boyer would like to have 2 presenters (primary and a backup) for the upcoming meeting. Changing next ERC meeting to 9/15 to discuss potential topics.

VII. The next Electronic Resources Committee meeting will be held on September

15th, 2021 via Microsoft Teams.

VIII. There being no further business the meeting was adjourned at 11:59am.

Digital Reference

Reference Priorities

During the pandemic many of our libraries weeded their print reference collections. After evaluating our digital reference collection the Electronic Resource Committee would like to refocus our collections to better meet patrons needs by

- Streamlining the digital collection to make it easier to navigate
- Prioritize what patrons actually want, not what we want for them
- Focus on general knowledge resources rather than academic.

IN ORDER TO EVALUATE OUR OPTIONS FOR THE FUTURE WE DISCUSSED AND REVIEWED THE 2019 RFQ PROCESS.

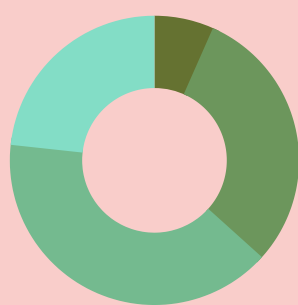
Essential Resources

- Auto Resource
- Legal Resource
- Job Resources
- General Resource One File
- Language Learning
- Test Prep

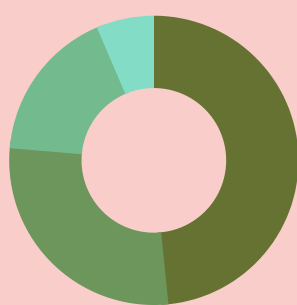
ACCESS TO GENERAL EDUCATIONAL RESOURCES FOR YOUTHS ARE A SECONDARY PRIORITY

2019 RFQ Evaluation

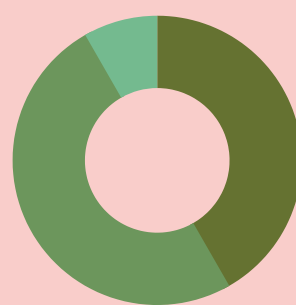
GALE



EBSCO



PROQUEST



- Not Useful
- Rarely Useful
- Somewhat Useful
- Useful

Going Forward

- Explore "A La Carte" options for databases in the next RFQ.
- Declutter digital resource selection to make useful resources easier to find.
- Focus digital collection development efforts on patron needs
- Prioritize general education over high education resources.
- Revisit discussions about ADA accessibility and Spanish language options with vendors.