

AUTOMATION COMMITTEE

November 20, 2019

10:00 a.m.

Visalia Branch Library,

200 W Oak St, Visalia, CA

Phone: (559) 733-6954

AGENDA

- I. Call to Order**
- II. Introductions**
- III. Adoption of Agenda**
- IV. Comments from the Public**
- V. Approval of Minutes of September 25, 2019**
- VI. Projects for Discussion & Action**
 - a. Syndetics Unbound – Tyckoson/Wymer**
 - b. HIP decommission project – Wymer**
 - c. SMS Messaging setup decisions - Tyckoson**
 - d. Self registration discussion – Tyckoson**
 - e. 2021 budget discussion – Tyckoson**
 - f. Status report on projects – Nelson/Wymer/Tyckoson**
- VII. Set date and agenda building for next meeting, tentatively January 22, 2020 via Skype.**
- VIII. Announcements**

In accordance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact Mary Ellen Tyckoson at 559-600-6285 no later than 10:00 AM on Tuesday, November 19, 2019.

The disclosable public records related to this agenda are available for public inspection at:
Fresno County Public Library, Business Office
2420 Mariposa Street
Fresno, CA 93721

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**Automation Committee Meeting
September 25, 2019
Tulare Public Library
DRAFT Minutes**

Present:

Rebecca Adams, Tony Arellano, Faythe Arredondo, Yvonne Galvan, Dena Junnila (for Fresno), Mary Jo Lawrence, Brian Martin, Anne-Marie Montgomery (for Merced), Rosemary Navarro (for Tulare Public), Kristie Pratt, and Mary Ellen Tyckoson (chair)

Also Present: Kevin Nelson, Chris Wymer

- I. The meeting was called to order at 10:03 AM by Mary Ellen Tyckoson.
- II. Introductions were made.
- III. Adoption of Agenda – The agenda was adopted as distributed.
- IV. Comments from the Public - None.
- V. The minutes of July 31, 2019 were approved as distributed.
- VI. Projects for Discussion and Action

a. SMS notices - Tyckoson

The working group brought a recommendation that we purchase SMS notices from SirsiDynix. It does the basic job and is cost effective. SMS notices may become less important when BlueCloud Mobile has push notifications, although it was noted that SMS works even with very old and very basic cell phones. Porterville moved and Tulare County seconded a motion to recommend the purchase to the Administrative Council. The motion passed unanimously.

b. OPAC overdue renewal – Tyckoson

Tulare Public is currently set to allow patrons to renew overdue items. We are watching it to be certain that the bug has been fixed that prevented items from aging to lost if they were renewed after aging to overdue. If the bug is fixed, we'll announce to the JSAs the option to turn it on for locations. Some scenarios for overdue renewals that may impact the desire to use the setting were discussed.

c. HIP retirement update – Wymer

The HIP retirement message is live in red type at the top of all HIP pages. Wymer also posted a story on the sjvls.org website announcing the pending retirement as well as advice to my list users and a form to request inclusion in the November 18th reset on Enterprise accounts to transfer My Lists at first log on. The link to "classic" Valleycat will be removed from Enterprise on 10/1. We'll work on unlinking HIP from the request process once the new version of Enterprise is running. The possibility of producing short video clips for both staff and the public on using Enterprise was widely supported. The idea of putting block messages on patron accounts with My Lists at a later date was discussed, but generally thought to be potentially as much

trouble as help. The problem of searching in Enterprise for authors with initials, such as JD Robb, was discussed.

d. New BC Mobile features – Wymer

Wymer showcased features in the recent upgrade to BC mobile. The ability to perform batch functions, such as renew all or suspend multiple holds at once was demonstrated. The release also added a home button.

e. Enterprise upgrade – Wymer

We are trying to get on the schedule for the upgrade to Enterprise 5.0.1 but there is a wait list and the upgrade will probably take place in November. SirsiDynix will check compatibility on October 11th and we should have some idea of the upgrade date after that. Because this release includes more support for viewing on mobile devices, it may break some of our customizations, so some things like location sorting of items may be broken while we work on fixes. The mobile features may take some time to implement since it will require a lot of CSS customization. Wymer will send out an email with the URL of an Enterprise site already running the new version

f. Status report on projects – Nelson/Wymer/Tyckoson

Nelson hopes to start the Fall computer order in mid-October so that the order can go in by early November. CENIC Year 5 sites are seeing visits from AT&T to assess readiness for upgrades. Two new CENIC sites will be added, Fowler and Kern River Valley. The problem with California City was briefly discussed. For CENIC year 6 we will be asking for upgrade quotes for everywhere not already upgraded. The new routers, switches and WiFi equipment has finally been ordered for Year 4. The Calnet 3 installations are moving along, with 5 locations still left to move.

Nelson and others from the System Office met with the new erate consultant. The new virtual server equipment is on order with installation expected in November. Because we can move servers while they are running staff should not notice when services are moved to the new hardware.

Wymer has made progress on recreating many of the CollectionHQ reports for Fresno in Blue Cloud Analytics. He'll let people know when he's ready to try and duplicate those reports for other jurisdictions.. It's close to where he could duplicate the reports for other jurisdictions. He will be out of the office October 8-18th for some baby bonding time, and will be off for CLA, where he is presenting a paper, between October 22nd and 26th.

Tyckoson noted that auto-renewal is now turned on for a number of jurisdictions. About 68% of possible items get renewed. We had to turn it off for Kern though because it was not following the exception for video itypes. The Community Resources database is not live on Enterprise. Wymer and Tyckoson have been doing a bit of data clean-up in comres. The new sjvls.org website is live.

VII. The next Automation Committee meeting will be November 20, 2019 in Visalia.

VIII. Announcements –.

Madera County Library now has a new website up on the County's content management system. There being no further business the meeting was adjourned at 11:20 p.m.

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