RFQ SJVLS 17-001 General Database Package
Addendum 1, Response to requests for clarification
October 11, 2016

Question 1 (received via email):

On Page 25, under Scope of Work, it states, "SJVLS expects to maintain at least the current level of coverage," and then goes on to list current consortium resources from EBSCO. That list contains content of General Periodical Databases, Newspaper Databases, Small Business Databases, Auto Repair Databases, Readers Advisory, among a handful of other databases that do not fall into any of the stated 5 categories.

Appendix A requests that we respond to questions related to the 5 categories listed above. Given that SJVLS would like to maintain the current level of coverage, how would you like us to categorize the resources that do not fall into the 5 categories (i.e. Biography, Consumer Health, Hobbies, Legal, Points of View)?

Answer 1: We pulled out the areas that receive the most use among the current offerings for special attention in Appendix A, but please address your ability to cover Biography, Consumer Health, Hobbies, Legal and Points of View under the "General" section. Feel free to elaborate beyond the required "General Database" questions if there are unique features/resources within your proposal for the Biography, Consumer Health, Hobbies, Legal and Points of View categories.

Question 2 (received via email):

We have a question on the verbiage below, from page 16. Could you be more detailed on who would be included with the highlighted portion below? For example, does this include schools?

The San Joaquin Valley Library System is a member of the Central Valley Purchasing Group. This group consists of Fresno, Kern, Kings, and Tulare Counties ==and all governmental, tax supported agencies within these counties==.

Whenever possible, these and other tax supported agencies co-op (piggyback) on contracts put in place by one of the other agencies.

Answer 2:

Yes, this would include schools, although generally this is used more for goods and hourly services rather than a subscription package where the pricing is specific to a service population.

Vendor Teleconference Questions
Attending: Mary Ellen Tyckoson, SJVLS, Kathleen Smith, SJVLS; Nathan Boyer, SJVLS; Hondo Rojano, EBSCO Director of Sales;Alison Briggs, EBSCO Senior Marketing Manager, Proposals & Copy; Donna Liss, EBSCO Regional Sales Manager; Wendy Hodel, ProQuest; Michelle Hughes, ProQuest; Jamie Levine, ProQuest.

Question3: Will there be multiple awards or a single vendor? Also asked as: Do vendors need to provide all five of the database categories in order to be considered for award? Or would a strong proposal that does not include a database in one of the categories be dismissed?

> **Answer 3:** The intent, as stated in the RFQ, is to cover all categories with one contract. However, if a bid was competitive enough, and the missing piece was something that could be purchases separately at a price to make the overall cost comparable, it would be considered.

Question 4: Is there an estimated budget for this package?

> **Answer 4:** the current FY budget is $82,000.

Question 5: Will the presentations be onsite?
> **Answer 5:** We much prefer on-site presentations, but could make arrangements for a remote presentation.

Question 6 (received via email): Could the site please confirm if it currently uses a discovery service, and if so, which one?
> **Answer 6:** SJVLS is in the process of implementing Enterprise. There is no third party discovery service in use.

Question 7 (received via email): In regards to page 30, Cost Proposal, which states "Any optional products bid should be priced separately from the general database package": Can you please clarify how you would like pricing and what the site considers to be the "general database package" here? Is one total price for all content packages (i.e. content categories A, B, C, D and E) okay? Or would the site prefer that all content lots be priced separately?
> **Answer 7:** One price for the requested package content.

Question 8 (received via email): In regards to the requested Vendor Company Data, "A. A narrative which demonstrates the vendor's basic familiarity or experience with problems associated with this service/project": Could you please clarify how you would define "problems associated with this service/project"?
> **Answer 8:** an example would be the problems with associated with a consortia subscription and the need to have statistics broken out for the individual members of the consortium.

Question 9 (received via email): In regards to the requested Reports: Can you please clarify what type of reports you are looking for here?
> **Answer 9:** Primarily usage and session statistics.

Question 10 (received via email): In regards to the outlined Table of Contents: Within the requested table of contents, as set forth within the Response Content Requirements, there is a designated tab for each required form, other than the Certification Regarding Debarment Sheet and Participation Sheet. Are these forms necessary to complete and include with our submission? If yes, in which tab would you prefer these are placed?

Answer 10: The Certification Regarding Debarment, Suspension, and Other Responsibility Matters can be put in with section VII.H, terminated contracts.

Question 11 (received via email): Would the site mind if we provide additional attachments? Such as an additional attachment offering value-added services?

Answer 11: You can provide any additional information you wish, however offerings beyond the items requested in the RFQ will not be considered as part of the contract award decision.

Question 12 (received via email): In regards to Appendix A, Content, "How many exclusive titles are included": Could you please clarify the meaning of "exclusive title"?

Answer 12: In the past there have been exclusive deals between some publishers and database providers for the full text of selected serial titles. Are there any such agreements in place for the proposed databases.