AUTOMATION COMMITTEE
September 25, 2019
10:00 a.m.
Tulare Public Library,
475 N "M" ST, TULARE CA 93274
(559) 685-4501

AGENDA

I.   **Call to Order**
II.   **Introductions**
III.   **Adoption of Agenda**
IV.   **Comments from the Public**
V.   **Approval of Minutes of July 31, 2019 (attachment 1)**
VI.   **Projects for Discussion & Action**

     a.   **SMS notices – Tyckoson (attachment 2)**
     b.   **OPAC overdue renewal - Tyckoson**
     c.   **HIP retirement update - Wymer**
     d.   **New BC Mobile features – Wymer**
     e.   **Enterprise upgrade - Wymer**
     f.   **Status report on projects – Nelson/Wymer/Tyckoson**

VII.   **Set date and Agenda building for next meeting, tentatively November 20, 2019 in Visalia.**

VIII. **Announcements**

In accordance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact Mary Ellen Tyckoson at 559-600-6285 no later than 10:00 AM on Tuesday, September 24, 2019.

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Automation Committee Meeting
July 31, 2019
Via Skype
DRAFT Minutes

Present:
Rebecca Adams, Tony Arellano, Faythe Arredondo, Smruti Deshpande, Yvonne Galvan, Dani Haas, Mary Jo Lawrence, Brian Martin, Kristie Pratt, Mollie Roache, and Mary Ellen Tyckoson (chair)

Also Present: Alberto Martinez, Kevin Nelson, Chris Wymer

I. The meeting was called to order at 10:02 AM by Mary Ellen Tyckoson.

II. Roll call was conducted.

III. Adoption of Agenda – The agenda was adopted as distributed.

IV. Comments from the Public - None.

V. The minutes of May 22, 2019 were approved as distributed.

VI. Projects for Discussion and Action

a. SMS for notices – Tyckoson

Kern is interested in adding SMS notices for Horizon. The price for SMS messaging has dropped since the last time we looked. There are a least 2 viable options, the Horizon module and Shoutbomb. Horizon hold/overdue notices would cost us around $1,500 a year for 25,000 messages. It's difficult to estimate volume. Other libraries reports about 17% of users sign up. Shoutbomb would cost considerably more and there would be duplicate messages in the standard formats, but is interactive. After discussion it seems there is not a huge demand, but interest if the price is right. Tyckoson asked for volunteers to examine the 2 known options and evaluate them from the staff and user point of view. Martin, Pratt and Roache stepped up. They will report back at the next meeting, and System staff will get pricing for Shoutbomb. Either purchase would be a recommendation to the Administrative Council, but the SirsiDynix option might not require a change to the budget.

b. HIP decommission steps/timeline – Wymer

Wymer shared the timeline he has developed for shutting off public access to HIP. Key tasks/dates are:
- August 13th – announce on sjvls.org, put a banner message in HIP, and alter the "Welcome/Instructions paragraph on HIP screens.
- September 3rd – remove classic ValleyCat links from Enterprise and sjvls.org.
- At some point add a "msg" block to borrower accounts with active My Lists
- October (hopefully after newest Enterprise release) remove the request logic from HIP and potentially offer training of Enterprise to staff that need it as well as some patron guidance docs.

c. Horizon 7.5.5 client – Tyckoson

There is an upgrade for the Horizon client that is just a PC client upgrade. It contains fixes for a couple of bugs introduced in the last upgrade, such as the Windows 10 menu bar display issue. It also is supposed to fix the problem we had with auto-renew, but we haven't had a chance to thoroughly test that yet. If the auto-renew fix worked, Tyckoson will work with the libraries that had wanted it turned on. The upgrade to the client can't be pushed from the server, so it has to be done one PC at a time. It is also a good time to fix the Use default Windows Printer problem. Tyckoson will send out the link to the client software.

d. Self Registration/Pre-Registration – Tyckoson

Fresno has expressed interested in a self-registration program developed by Quipu. There is also some potential to write a self-registration program using Web Services. After discussion it appears the primary interest is preregistration so that staff has a base record to start from and/or allowing some access to digital resources prior to coming to the library. Things Quipu does that would take some work in an in-house Web Services-based option are address verification and duplicate borrower check. Having got a sense of the group, Tyckoson and Wymer will investigate further what can be done in-house, what the Quipu service can offer, and the cost of the Quipu service. They will report back at the next meeting.

d. Status report on projects – Wymer/Nelson/Tyckoson

Wymer has the smart banners working in Enterprise. They can be enabled for those who access Enterprise on either an IPhone or an Android device. Only a couple of libraries have implemented the banners. Contact Wymer if you are interested.

Nelson reports that only 1 Year 3 CENIC branch remains to be completed, but it is tied up in legal issues. Four out of 6 Year 4 sites are done. The others are waiting for erate/equipment issues. The Calnet 3 transition is 2/3 done with 7 left to go. They are moving along. The hardware supporting the virtual servers is end-of-life in December, so they are working on replacements. The Windows 10 upgrades are rolling along.

Pratt discovered that the JasperReports for the EZProxy logs stopped working. Tyckoson found that the database URLs in the log files changed in late May. She has been working on fixing these complex queries. Those that are fixed have REV and a date at the end. She hopes to rewrite the remained this week and next week.

The data from the state reports has been saved off to \\sjvls.org\dfs\System\Administration\Reports\Member_State_reports\2018-2019. For those new to this, the key files are the spreadsheets "counts" and "circ_stats". If you have trouble finding specific data contact Tyckoson. Boyer has been working on a new website for SJVLS.ORG that we hope to have up by September. Tyckoson has also been working on a replacement for the public interface for the community resources database currently provided by HIP.

VII. The next Automation Committee meeting will be September 25, 2019 at Tulare Public.

VIII. Announcements – No announcements, but Roache asked if anyone else uses interns as she would like to talk to them.

There being no further business the meeting was adjourned at 10:55 a.m.

Recommendation on SMS notices from the
Working Group on SMS Notices (Brian Martin, Kristie Pratt, Mollie Roache, Mary Ellen Tyckoson)

After exploring both the SirsiDynix and the Shoutbomb solutions, the Working Group recommends an initial purchase of text messages from SirsiDynix.

SirsiDynix had the advantage of being cheaper, holds notification can be sent throughout the day, and the functionality is fully integrated with the Horizon client so that staff could assist patrons should setup questions arise. Both solutions offer self-signup, Shoutbomb via text messaging and SirsiDynix via Enterprise.

The main advantage of Shoutbomb is the interactive ability to renew items from the overdue message. With the mobile app available for renewals and auto-renewal implementation in progress, it was felt that the need for text message-based renewal will decrease. There was also a question of spending the extra money when we hope that the mobile app will soon have push notifications.

Simply put, the SirsiDynix option appears to adequately meet our needs at a very affordable cost.

Fiscal impact: The first year cost with setup will be $2,150. It looks like we could cover that from this year's allocated budget for SirsiDynix since BC Mobile was budgeted at a full year but invoiced for just the 6 months beyond the initial 1 year subscription period. Next year's budget for SirsiDynix would increase by the $1,540 annual cost of the 25,000 message bundle. If we use more messages than estimated by SirsiDynix, the annual cost would go up slightly.

Action: To proceed, the Automation Committee will need to send a recommendation to the Administrative Council for purchase, since there would be a small budget increase for 2020-2021fiscal year.